

# Revenue Management now requires a Login

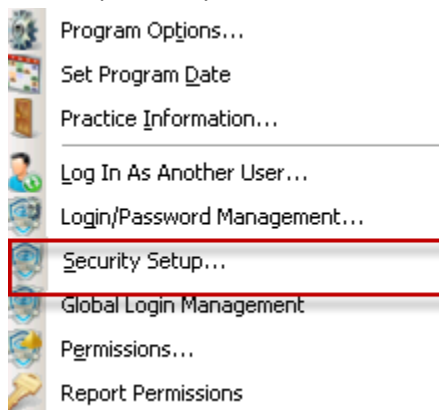
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If you have been using Revenue Management with version 17 of Medisoft, and have not had security set up in Medisoft, and have recently downloaded an update for Revenue Management, you will find you are unable to open the RM application as it is asking for a user name and password.

McKesson implemented this change with version 3.1711.11125.82 of Revenue Management.

To remedy the situation, the user must set up security –i.e. a user name and a password – for Medisoft. These same usernames and passwords are then used for Revenue Management.

To set up security in Medisoft, from the file menu, choose ‘security setup.’



From the security setup menu, choose ‘New.’

Complete the fields with a user name and password of your choice. Be sure at least one login (the administrator) has level 1 permissions (this allows a user full access to the program.) Do not assign an expiration date. Save the selections. Repeat the process for all users of the software, assigning each a unique username and password combination.

Exit Medisoft and re-enter the program. You will note you must enter a username and password now to open Medisoft. You will use the same username and password to open Revenue Management.

If you have multiple practices/data sets, you will have to perform this routine for each practice/dataset.